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# EUROPEAN STANDARD OF ACTUARIAL PRACTICE 1 (ESAP1)

# **GENERAL ACTUARIAL PRACTICE**

Approved as a model standard

by the General Assembly of the Actuarial Association of Europe

on 3 October 2014

Revision approved by the General Assembly of the Actuarial Association of Europe

on 11 October 2019

# **TABLE OF CONTENTS**

3

# Section 1. General5

- 1.1. Purpose5
- 1.2. Scope5
- 1.3. Compliance5
- 1.4. Applicability5
- 1.5. Reasonable Judgement6
- 1.6. Language7
- 1.7. Cross-references7
- 1.8. Effective Date7

# Section 2. Appropriate Practices8

- 2.1. Acceptance of Assignment8
- 2.2. Knowledge of Relevant Circumstances8
- 2.3. Reliance on Others8
- 2.4. Materiality9
- 2.5. Data Quality10
- 2.6. Assumptions and Methodology11
- 2.7. Assumptions and Methodology Set by Actuary11
- 2.8. Assumptions and Methodology Prescribed (other than by Law)12
- 2.9. Assumptions and Methodology Mandated by Law13
- 2.10. Model Governance13
- 2.11. Process Management14
- 2.12. Peer Review14
- 2.13. Treatment of Subsequent Events15
- 2.14. Retention of Documentation15

#### Section 3. Communication16

- 3.1. General Principles16
- 3.2. Report16

# **Preface**

# This European Standard of Actuarial Practice (ESAP) is a model standard for actuarial standardsetting bodies in Europe to consider

This ESAP1 is substantively identical in content to International Standard of Actuarial Practice 1 (ISAP1) issued as a model standard by the International Actuarial Association in November 2012 and revised on 1 December 2018. ESAP1 uses various terms whose specific meanings are defined in the document "Glossary of defined terms used in European Standards of Actuarial Practice" (the AAE Glossary).

This ESAP is binding upon an <u>actuary</u> only if so directed by the <u>actuary</u>'s standard-setting body or if the <u>actuary</u> states that some or all of the work has been performed in compliance with this ESAP (e.g. if the <u>actuary</u> is directed by the principal to comply with this ESAP).

The Actuarial Association of Europe (AAE) encourages relevant actuarial standard-setting bodies in Europe to maintain a standard or set of standards that is substantially consistent with this ESAP to the extent that the content of this ESAP is appropriate for actuaries in their jurisdiction. This can be achieved in many ways, including:

- adopting ESAP1 as a standard with or without modification, where items covered in ESAP1 are not currently contained in existing actuarial standards, or where such portions of existing standards are to be withdrawn;
- endorsing ESAP1 as a standard as an alternative to existing standards;
- modifying existing standards to obtain substantial consistency with ESAP1;
- confirming that ISAP1 has already been adopted; or
- confirming that existing standards are already substantially consistent with ESAP1.

A standard or set of standards that is promulgated by a standard-setting body is considered to be substantially consistent with this ESAP if:

- there are no material gaps in the standard(s) in respect of the principles set out in this ESAP; and
- the standard or set of standards does not contradict this ESAP.

For the avoidance of doubt, it is confirmed that:

- a) Whilst ESAP1 and ISAP1 are model standards, individual <u>actuaries</u> may elect, or be required by a relevant actuarial regulator, to use ESAP1 or ISAP1, or one or more standards which are equivalent to ESAP1 or ISAP1. In such situations compliance with ISAP1 should be treated, by the individual or actuarial regulator, as 'deemed compliance' with ESAP1 (and vice versa).
- b) Where a member association of the AAE adopts or endorses either ISAP1 or ESAP1 this can be assumed to imply adoption or endorsement of the other.

c) Member associations which have declared that their own standards are substantially consistent with ISAP1 will, without further action, be considered to have done so also in respect of ESAP1 (and vice versa).

Such an adopted standard (rather than this ESAP) applies to those <u>actuaries</u> who are subject to such body's standards, except as otherwise directed by such body (for example with respect to cross-border work).

When this ESAP is translated, the adopting body should select three verbs that embody the concepts of "must", "should" and "may", as described in 1.6 (Language), even if such verbs are not the literal translation of "must", "should" and "may".

ESAP1 was originally adopted by the AAE General Assembly on 3 October 2014. This revision was adopted on 11 October 2019.

[Drafting Notes - When an actuarial standard-setting organisation adopts this standard it should:

- 1. Replace "ESAP1" throughout the document with the local standard name, if applicable;
- 2. Choose the appropriate phrase and date in paragraph 1.8;
- 3. Choose the appropriate phrase in sub-paragraph 2.1.2a;
- 4. Review this standard for, and resolve, any conflicts with the local <u>law</u> and code of professional conduct; and
- 5. Delete this preface (including these drafting notes and the reference in the Table of Contents) and the footnote associated with paragraph 1.8.]

# Section 1. General

#### 1.1. Purpose

This ESAP provides guidance to <u>actuaries</u> when performing <u>actuarial services</u> to give <u>intended users</u> confidence that

- actuarial services are carried out professionally and with due care;
- the results are relevant to their needs, are presented clearly and understandably, and are complete; and
- the assumptions and methodology (including, but not limited to, <u>models</u> and modelling techniques) used are disclosed appropriately.

# 1.2. Scope

- 1.2.1. This ESAP is a general standard. It applies to all <u>actuarial services</u> performed by an <u>actuary</u> unless an element of guidance is explicitly superseded by another standard such as a practice-specific standard or by <u>law</u>.
- 1.2.2. Usually, the intent of a practice-specific standard is to narrow the range of practice considered acceptable under the general standards. In exceptional cases, however, the intent of a practice-specific standard is to define as acceptable a practice which would not be acceptable under the general standards, in which case that intent is specifically noted by words in a practice-specific standard like: "Notwithstanding the general standards, the actuary should . . .", followed by a description of the exception.

#### 1.3. Compliance

An <u>actuary</u> may fail to follow the guidance in an ESAP but still comply with it where the <u>actuary</u>:

- 1.3.1. Complies with requirements of law that conflict with the ESAP;
- 1.3.2. Complies with requirements of the actuarial code of professional conduct applicable to the work that conflict with the ESAP; or
- 1.3.3. Departs from the guidance in the ESAP and provides, in every <u>report</u> to which it is relevant, an appropriate statement with respect to the nature, rationale and effect of any such departure if the guidance is expressed as "should". If the guidance is expressed as "must". the <u>actuary</u> may not depart from it unless paragraph 1.3.1. or paragraph 1.3.2. applies.

# 1.4. Applicability

ESAP1 provides guidance to <u>actuaries</u> on general actuarial practice when performing <u>actuarial services</u>. Other ESAPs do not repeat the general guidance provided in ESAP1. Compliance with ESAP1 is a prerequisite to compliance with all other ESAPs. An <u>actuary</u> who

is performing these <u>actuarial services</u> may be acting in one of several capacities such as an employee, management, director, external adviser, auditor, or supervisory authority.

- 1.4.1. The application of the ESAP is clear when a single consulting <u>actuary</u> is performing <u>actuarial</u> <u>services</u> for a client who is not affiliated with the <u>actuary</u>.
- 1.4.2. When a team is performing <u>actuarial services</u>, most paragraphs of the ESAP apply to every <u>actuary</u> on the team. However, requirements in some paragraphs need not be met by every <u>actuary</u> on the team personally (e.g., 2.1.1.). In the case of such paragraphs, each <u>actuary</u> on the team should identify, if relevant to that <u>actuary</u>'s <u>work</u>, which member of the team is responsible for complying with such requirements and be satisfied that the other team member accepts that responsibility.
- 1.4.3. When a team is performing <u>actuarial services</u>, the team leader takes overall responsibility for the team's work product. An <u>actuary</u> who is not the team leader (and hence does not control the team's work product) should treat the team leader as the user and interpret the ESAP within that context.
- 1.4.4. If an <u>actuary</u> is performing <u>actuarial services</u> for an affiliated party (either individually or as a member of a team), the <u>actuary</u> should interpret the ESAP in the context of practices that apply normally within or in relation to the affiliated party, except that, if there are substantive inconsistencies between these practices and the ESAP, the <u>actuary</u> should endeavour to observe the spirit and intent of the ESAP as fully as possible.
  - a. The <u>actuary</u> should consider the expectations of the <u>principal</u>. These expectations might suggest that it may be appropriate to omit some of the otherwise required content in a <u>report</u>. However, limiting the content of a <u>report</u> may not be appropriate if that <u>report</u> or the findings in that <u>report</u> may receive broad distribution.
  - b. If the <u>actuary</u> believes circumstances are such that including certain content in a <u>report</u> is not necessary or appropriate, the <u>actuary</u> should be prepared (if challenged by a professional actuarial body with jurisdiction over the <u>actuarial services</u>) to describe these circumstances and provide the rationale for limiting the content of that <u>report</u>.

# 1.5. Reasonable Judgement

The <u>actuary</u> should exercise reasonable judgement in applying any ESAP.

- 1.5.1. A judgement is reasonable if it takes into account:
  - a. The spirit and intent of the ESAPs;
  - b. The type of assignment; and
  - c. Appropriate constraints on time and resources.
- 1.5.2. Nothing in an ESAP should be interpreted as requiring work to be performed that is not proportionate to the scope of the decision or the assignment to which it relates and the benefit that <u>intended users</u> would be expected to obtain from the work (Principle of Proportionality).
- 1.5.3. Any judgement required by the ESAP (including implicit judgement) is intended to be the actuary's professional judgement unless otherwise stated.

#### 1.6. Language

- 1.6.1. Some of the language used in all ESAPs is intended to be interpreted in a very specific way in the context of a decision of the <u>actuary</u>. In particular, the following words are to be understood to have the meanings indicated:
  - a. "Must" means that the indicated action is mandatory and failure to follow the indicated action will constitute a failure to comply with the ESAP, unless the departure is due to a conflict with law (1.3.1.) or code of professional conduct (1.3.2.);
  - b. "Should" (or "shall") means that, under normal circumstances, the <u>actuary</u> is expected to follow the indicated action, unless the departure is due to a conflict with <u>law</u> (1.3.1.) or code of professional conduct (1.3.2.). However, in all other cases, if following the indicated action would produce a result that would be inappropriate or would potentially mislead the <u>intended users</u> of the <u>actuarial services</u>, the <u>actuary</u> should depart from that guidance and disclose that fact and provide the reason for not following the indicated action as described in paragraph 1.3.3.
  - c. "May" means that the indicated action is not required, nor even necessarily expected, but in certain circumstances is an appropriate activity, possibly among other alternatives. Note that "might" is not used as a synonym for "may", but rather with its normal meaning.
  - d. "Any" (as in e.g. "any <u>report</u>") means all such items if they exist, while acknowledging they may not exist. Such a reference does not give rise to a requirement to create such an item.
- 1.6.2. ESAPs use various terms whose specific meanings are defined in the AAE Glossary. These terms are highlighted in the text with a dashed underscore and in blue (e.g. actuary).

#### 1.7. Cross-references

When an ESAP refers to the content of another document, the reference relates to the referenced document as it is effective on the <u>adoption date</u> as shown on the cover page of the ESAP. If the referenced document is amended or restated after the <u>adoption date</u> of the ESAP, the <u>actuary</u> must consider the extent to which the guidance in the ESAP is still applicable and appropriate.

### 1.8. Effective Date

This ESAP is effective for {actuarial services performed/actuarial services commenced/actuarial services performed relevant to an event}¹ on or after [Date].

<sup>1</sup> Phrase to be selected and date to be inserted by standard-setter adopting or endorsing this ESAP.

# Section 2. Appropriate Practices

# 2.1. Acceptance of Assignment

- 2.1.1. When providing <u>actuarial services</u>, the <u>actuary</u> should confirm with the <u>principal</u> the nature and scope of <u>actuarial services</u> to be provided, including:
  - a. The role of the principal;
  - b. Any limitations or constraints on the actuary;
  - c. Any requirements that the <u>actuary</u> is required to satisfy;
  - d. Identification of the schedule and expected cost or resources needed (especially if they are substantial); and
  - e. The information needed to be communicated to and by the <u>actuary</u>, especially if it is sensitive or confidential.
- 2.1.2. In accepting an assignment for actuarial services, the actuary shall:
  - a. {If adopting standard-setter has a standard on qualifications} Be qualified under [name of standard] to perform the services, or become qualified before the services are delivered;
    - {If adopting standard-setter does not have a standard on qualifications} be competent and appropriately experienced to perform the services<sup>2</sup>;
  - b. Be satisfied that the assignment can be performed under the applicable code of professional conduct; and
  - c. Have reasonable assurance of time, resources, access to relevant employees and other relevant parties, access to documentation and information and the right of the actuary to communicate information, as may be necessary for the work.

# 2.2. Knowledge of Relevant Circumstances

The <u>actuary</u> should have or obtain sufficient knowledge and understanding of the <u>data</u> and other information available, including the relevant history, processes, nature of the business operations, <u>law</u>, and business environment of the subject of the <u>actuarial services</u>, to be appropriately prepared to perform the <u>actuarial services</u> required by the assignment.

#### 2.3. Reliance on Others

The <u>actuary</u> may use information prepared by another party. This information may include <u>data</u>, opinions of other professionals, and supporting analyses (but excludes assumptions and methodology). The <u>actuary</u> may select the party and information on which to rely, or may be given the information by the <u>principal</u>. The <u>actuary</u> may take responsibility for such

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<sup>2</sup> Adopting standard-setter to choose one of these two phrases as appropriate, insert the name of qualification standard if applicable, and delete material between the {}.

information or the <u>actuary</u> may state that reliance has been placed upon the source of this information and disclaim responsibility.

- 2.3.1. If the actuary selects the party on whom to rely, the actuary should consider the following:
  - a. The other party's qualifications;
  - b. The other party's competence, integrity and objectivity;
  - c. The other party's awareness of how the information is expected to be used;
  - d. Discussions and correspondence between the <u>actuary</u> and the other party regarding any facts known to the <u>actuary</u> that are likely to have a material effect upon the information used; and
  - e. The need to review the other party's supporting documentation.
- 2.3.2. If the <u>actuary</u> uses information prepared by another party without disclaiming responsibility for that information, the <u>actuary</u>:
  - a. Should determine that the use of that information conforms to <u>accepted actuarial</u> <u>practice</u> in the jurisdiction(s) of the <u>actuary</u>'s services;
  - b. Should establish appropriate procedures for the management and review of the information that the <u>actuary</u> intends to use; and
  - c. Does not need to disclose the source of the information.
- 2.3.3. If the <u>actuary</u> states reliance on the information prepared by another party and disclaims responsibility for it, the <u>actuary</u> should:
  - a. Disclose in any report that fact (including identifying the other party);
  - b. Disclose in any report the nature and extent of such reliance;
  - c. Examine the information for evident shortcomings;
  - d. When practicable, review the information for reasonableness and consistency; and
  - e. Disclose in any <u>report</u> the steps, if any, that the <u>actuary</u> took to determine whether it was appropriate to rely on the information.
- 2.3.4. If the information was prepared by the other party under a different jurisdiction, the <u>actuary</u> should consider any differences in the <u>law</u> or <u>accepted actuarial practice</u> between the two jurisdictions and how that might affect the <u>actuary</u>'s use of the information.

# 2.4. Materiality

In case of omissions, understatements, or overstatements, the <u>actuary</u> should assess whether the effect is material. If the effect of any of these is material, the <u>actuary</u> should disclose this in any <u>report</u> to which it is relevant. The threshold of materiality under which the <u>work</u> is being conducted should be determined by the <u>actuary</u> unless it is imposed by another party such as an auditor or the <u>principal</u>. When determining the threshold of materiality, the <u>actuary</u> should:

2.4.1. Assess materiality from the point of view of the <u>intended user(s)</u>, recognising the purpose of the <u>actuarial services</u>; thus, an omission, understatement or overstatement is material if

- the <u>actuary</u> expects it to affect significantly either the <u>intended user</u>'s decision-making or the <u>intended user</u>'s reasonable expectations;
- 2.4.2. Consider the actuarial services and the subject of those actuarial services; and
- 2.4.3. Consult with the principal if necessary.

# 2.5. Data Quality

- 2.5.1. <u>Sufficient and Reliable Data</u> The <u>actuary</u> should consider whether sufficient and reliable <u>data</u> are available to perform the <u>actuarial services</u>. <u>Data</u> are sufficient if they include the appropriate information for the <u>work</u>. <u>Data</u> are reliable if they are substantially accurate. If sufficient and reliable <u>data</u> are not available, then the <u>actuary</u> should follow the guidance in paragraph 2.5.5. below.
- 2.5.2. <u>Data Validation</u> The <u>actuary</u> should take reasonable steps to review the consistency, completeness and accuracy of the <u>data</u> used. These might include:
  - a. Undertaking reconciliations against audited financial statements, trial balances or other relevant records, if these are available;
  - b. Testing the data for reasonableness against external or independent data;
  - c. Testing the <u>data</u> for internal consistency and consistency with other relevant information; and
  - d. Comparing the data to those for a prior period or periods.

The actuary should describe this review in any report.

- 2.5.3. Sources of Data for Assumptions To the extent possible and appropriate when setting assumptions, the actuary should consider using data specific to the organisation or the subject of the actuarial services. Where such data are not available, relevant or sufficiently credible, the actuary should consider industry data, data from other comparable sources, population data or other published data, adjusted as appropriate. The data used, and the adjustments made, should be described in any report.
- 2.5.4. <u>Data Modification</u> The <u>actuary</u> should disclose any modification of <u>data</u> before its use (such as interpolation, extrapolation, adjustment, or discarding of outliers) in any <u>report</u>.
- 2.5.5. <u>Deficiencies in Data</u>— The <u>actuary</u> should consider the possible effect of any <u>data</u> deficiencies (such as inadequacy, inconsistency, incompleteness, inaccuracy, and unreasonableness) on the results of the <u>work</u>. If such deficiencies in the <u>data</u> are not likely to materially affect the results, then the deficiencies need not be considered further. If the <u>actuary</u> cannot find a satisfactory way to resolve the deficiencies, then the <u>actuary</u> should consider whether to:
  - a. Decline to undertake or continue to perform the actuarial services;
  - b. Work with the <u>principal</u> to modify the <u>actuarial services</u> or obtain appropriate additional <u>data</u> or other information; or
  - c. Subject to compliance with the <u>actuary</u>'s code of professional conduct, perform the <u>actuarial services</u> as well as possible and disclose in any <u>report</u> the <u>data</u> deficiencies (including an indication of the potential impact of those <u>data</u> deficiencies).

# 2.6. Assumptions and Methodology

- 2.6.1. The assumptions and methodology may be
  - a. Set by the actuary (2.7.);
  - b. Prescribed by the principal or another party (2.8.); or
  - c. Mandated by law (2.9.).
- 2.6.2. Where a <u>report</u> is silent about who set an assumption or methodology, the <u>actuary</u> who authored that <u>report</u> will be assumed to have taken responsibility for such assumption or methodology.

# 2.7. Assumptions and Methodology Set by Actuary

Where the <u>actuary</u> sets the assumptions and methodology, or the <u>principal</u> or another party sets an assumption or methodology that the <u>actuary</u> is willing to support:

- 2.7.1. Selection of Assumptions and Methodology The actuary should select the assumptions and methodology that are appropriate for the work. The actuary should consider the needs of the intended users and the purpose of the actuarial services. In selecting assumptions and methodology, the actuary should consider the circumstances of the organisation, the subject of the actuarial services, and the assignment, as well as relevant industry and professional practices. The actuary should consider to what extent it is appropriate to adjust assumptions or methodology to compensate for known deficiencies in the available data. The actuary should consider to what extent it is appropriate to use assumptions or methodology if they have a known significant bias to underestimation or overestimation of the result.
- 2.7.2. <u>Appropriateness of Assumptions</u> The <u>actuary</u> should consider the appropriateness of the assumptions underlying each component of the methodology used. Assumptions generally involve significant <u>professional judgement</u> as to the appropriateness of the methodology used and the parameters underlying the application of such methodology. Assumptions may (if permitted in the circumstances) be implicit or explicit and may involve interpreting past <u>data</u> or other information or projecting future trends.
- 2.7.3. <u>Margins for Adverse Deviations</u> In cases where unbiased calculations are not required, the <u>actuary</u> should consider to what extent it is appropriate to adjust the assumptions or methodology with margins for adverse deviations in order to allow for uncertainty in the underlying <u>data</u> or other information, assumptions or methodology. The <u>actuary</u> should disclose any incorporation of margins for adverse deviations in assumptions or methodology in any <u>report</u>.
- 2.7.4. <u>Discontinuities</u> The <u>actuary</u> should consider the effect of any discontinuities in experience on assumptions or methodology. Discontinuities could result from:
  - a. Internal circumstances regarding the organisation or subject of the <u>actuarial services</u> such as changes in an insurer's claims processing or changes in the mix of business; or
  - b. External circumstances impacting the organisation or subject of the <u>actuarial services</u> such as changes in the legal, economic, legislative, regulatory, supervisory, demographic, technological and social environments.

- 2.7.5. <u>Individual Assumptions and Aggregate Assumptions</u> The <u>actuary</u> should assess whether an assumption set is reasonable in the aggregate. While assumptions might be justifiable individually, it is possible that prudence or optimism in multiple assumptions will result in an aggregate assumption set that is no longer valid. If not valid, the <u>actuary</u> should make appropriate adjustments to achieve a reasonable assumption set and final result.
- 2.7.6. <u>Internal Consistency of Assumptions and Methodology</u> The <u>actuary</u> should determine if the assumptions and methodology used for different components of the <u>work</u> are materially consistent, and that any significant interdependencies are modelled appropriately. The <u>actuary</u> should disclose any material inconsistencies in any <u>report</u>.
- 2.7.7. <u>Alternative Assumptions and Sensitivity Testing</u> The <u>actuary</u> should consider and address the sensitivity of each methodology to the effect of variations in key assumptions, when appropriate. In determining whether sensitivity has been appropriately addressed, the <u>actuary</u> should take into account the purpose of the <u>actuarial services</u> and whether the results of the sensitivity tests reflect a reasonable range of variation in the key assumptions, consistent with that purpose.

# 2.8. Assumptions and Methodology Prescribed (other than by Law)

Where the assumptions or methodology are prescribed by the principal or another party:

- 2.8.1. If the <u>actuary</u> is willing to support the prescribed assumption or methodology (following paragraph 2.7. as applicable), the <u>actuary</u> may disclose the party who prescribed the assumption or methodology and the <u>actuary</u>'s support in any <u>report</u>.
- 2.8.2. If the actuary is unwilling to support the prescribed assumption or methodology because:
  - a. It significantly conflicts with what would be appropriate for the purpose of the actuarial services; or
  - b. The <u>actuary</u> has been unable to judge the appropriateness of the prescribed assumption or methodology without performing a substantial amount of additional work beyond the scope of the assignment, or the <u>actuary</u> was not qualified to judge the appropriateness of the assumption;

Then the <u>actuary</u> should disclose in any <u>report</u> that fact, the party who prescribed the assumption or methodology, and the reason why this party, rather than the <u>actuary</u>, set the assumption or methodology.

2.8.3. When the <u>principal</u> requests an additional calculation using an assumption set which the <u>actuary</u> does not judge to be reasonable for the purpose of the <u>actuarial services</u>, the <u>actuary</u> may provide the <u>principal</u> with the results based on such assumptions. If those results are communicated to any party other than the <u>principal</u>, the <u>actuary</u> should disclose in any <u>report</u> the source of those assumptions and the <u>actuary</u>'s <u>opinion</u> of their appropriateness.

# 2.9. Assumptions and Methodology Mandated by Law

When an assumption or methodology is mandated by <u>law</u>, the <u>actuary</u> should disclose in any <u>report</u> that the assumption or methodology was mandated by <u>law</u> and whether such assumption or methodology may limit the relevance of the <u>work</u> for other purposes.

#### 2.10. Model Governance

For the purpose of this paragraph and subparagraphs i and j in paragraph 3.2.2. "using" includes selecting, developing, modifying, and running models.

This paragraph applies to all <u>models</u> used when performing <u>actuarial services</u> which support decision making. It provides guidance to <u>actuaries</u> on appropriate <u>model governance</u> to manage the risks inherent in using a <u>model</u>. <u>Model governance</u> is important for all <u>models</u>, from those using simple spreadsheets to those including complex simulations. The level of governance should be proportionate to the risk to the <u>intended users</u> as a result of an incorrect conclusion being drawn from the results of the <u>model</u>.

The actuary involved in using models should:

- 2.10.1. Be satisfied that the <u>model risks</u> have been identified, assessed, and that there are appropriate actions to mitigate these risks such as adequate <u>model</u> validation, documentation, and process controls.
- 2.10.2. Be satisfied that an appropriate a validation has taken place. The <u>model</u> validation includes assessments that:
  - a. The <u>model</u> reasonably fits its intended purpose. Items that the <u>actuary</u> should consider, if applicable, include the availability, granularity, and quality of <u>data</u> and inputs required by the <u>models</u>, the appropriateness of the relationships recognized, and the <u>model</u>'s ability to generate an appropriate range of results around expected values;
  - b. The model meets its specifications; and
  - c. The full or partial results of the <u>model</u> can be reproduced or any differences can be explained.

The model validation should be performed by individual(s) who did not develop the <u>model</u>, unless to do so imposes a burden that is disproportionate to the <u>model risk</u>.

- 2.10.3. Understand the <u>model</u>, the conditions under which it is appropriate for the <u>model</u> to be used including any limitations of the <u>model</u> for the intended use, the context in which the <u>model</u> will be used, how <u>model</u> inputs will be provided, and how the <u>actuary</u> expects the results of the <u>model</u> will be used. The <u>actuary</u> should disclose relevant limitations or uncertainties and their broad implications in any <u>report</u>.
- 2.10.4. Be satisfied that there is adequate documentation of the <u>model</u> design, construction, and operation and of the conditions under which it is appropriate to use the <u>model</u>, including any limitations of the <u>model</u>. This documentation should include, where appropriate, scope, purpose, methodology, statistical quality, calibration, and fitness for intended purpose, and reflect changes to the <u>model</u> (if any) made by the <u>actuary</u>.

- 2.10.5. Be satisfied that the <u>model</u> is subject to appropriate controls. This should typically include a change control process that:
  - a. Avoids unauthorized changes to the model;
  - b. Documents any changes made and any material impact on the model; and
  - c. Allows any changes to be reversed.
- 2.10.6. When the results or output of a model run are to be used:
  - a. Be satisfied that the conditions to use the model are met;
  - b. Be satisfied that there are appropriate controls on inputs and outputs of the model;
  - c. Consider whether the <u>model</u> validation described in paragraph 2.10.2. should be performed in whole or in part;
  - d. Understand, and where appropriate explain, material differences between different runs of the <u>model</u>, and be satisfied that there is an adequate control process for production runs. In the case of stochastic <u>models</u>, be satisfied that a sufficient number of runs of the <u>model</u> are made and understand the significant differences between different runs of the <u>model</u>;
  - e. Understand any management actions or responses assumed within the <u>model</u>. The <u>actuary</u> should disclose such management actions or responses assumed and their broad implications in any <u>report</u>; and
  - f. Document, where appropriate, limitations, inputs, key assumptions, intended uses, and <u>model</u> output.

# 2.11. Process Management

- 2.11.1. <u>Process Controls</u> The <u>actuary</u> should consider to what extent, if any, the procedures used to carry out the <u>work</u> should be controlled, and if so, how.
- 2.11.2. <u>Reasonableness Checks</u> The <u>actuary</u> should review the results produced by the selected assumptions and methodology for overall reasonableness.

#### 2.12. Peer Review

The <u>actuary</u> should consider to what extent, if at all, it is appropriate for any <u>report</u> to be independently reviewed, in totality or by component, before the final <u>report</u> is delivered to the <u>principal</u> or distributed to the <u>intended users</u>. The purpose of peer review is to ensure the quality of a <u>report</u>, with the process tailored to the complexity of the <u>work</u> and the specific environment in which the <u>actuary</u> works. If a peer review is deemed to be appropriate:

- 2.12.1. The <u>actuary</u> should select a reviewer who is independent of involvement with the specific component(s) reviewed and is knowledgeable and experienced in the practice area of the <u>actuarial services</u>.
- 2.12.2. If the reviewer is an <u>actuary</u>, the reviewer should comply with the guidance in any applicable actuarial standard, in performing the review.

# 2.13. Treatment of Subsequent Events

The <u>actuary</u> should consider any <u>subsequent event</u> that has the potential of materially changing the results of the <u>actuarial services</u> if the event had been reflected in the <u>work</u> and disclose such an event in any <u>report</u>.

#### 2.14. Retention of Documentation

- 2.14.1. The <u>actuary</u> should retain, for a reasonable period of time sufficient documentation for purposes such as:
  - a. Peer review, regulatory review, and audit;
  - b. Compliance with law; and
  - c. Assumption of any recurring assignment by another actuary.
- 2.14.2. Documentation is sufficient when it contains enough detail for another <u>actuary</u> qualified in the same practice area to understand the <u>work</u> and assess the judgements made.
- 2.14.3. Nothing in any ESAP is intended to give any person access to material beyond the access that they are already authorised to have.

# Section 3. Communication

### 3.1. General Principles

Any <u>communication</u> should be appropriate to the particular circumstances and take the skills, understanding, levels of relevant technical expertise and needs of the <u>intended user</u> into consideration to allow the <u>intended user</u> to understand the implications of the <u>actuary</u>'s <u>communication</u>.

- 3.1.1. <u>Form and Content</u> The <u>actuary</u> should determine the form, structure, style, level of detail, content, and relevant disclosures of each <u>communication</u> to be appropriate to the particular circumstances, taking into account the <u>intended users</u>.
- 3.1.2. <u>Clarity</u> The <u>actuary</u> should word each <u>communication</u> to be clear and use language appropriate to the particular circumstances, taking into account the <u>intended users</u>.
- 3.1.3. <u>Timing of Communication</u> The <u>actuary</u> should issue each <u>communication</u> within a reasonable time period. The timing of the <u>communication</u> should reflect any arrangements that have been made with the <u>principal</u>. The <u>actuary</u> should consider the needs of the <u>intended users</u> in setting the timing.
- 3.1.4. <u>Identification of the Actuary</u> A <u>communication</u> shall clearly identify the issuing <u>actuary</u>. When two or more individuals jointly issue a <u>communication</u>, at least some of which is actuarial in nature, the <u>communication</u> shall identify all responsible <u>actuaries</u>, unless the <u>actuary</u> is affiliated may also be included in the <u>communication</u>, but the <u>actuary</u>'s responsibilities are not affected by such identification. Unless the <u>actuary</u> judges it inappropriate, any <u>communication</u> shall also indicate to what extent and how supplementary information and explanation can be obtained from the <u>actuary</u> or another party.

# 3.2. Report

The <u>actuary</u> should complete a <u>report</u>, including relevant disclosures, unless any <u>intended</u> <u>users</u> will otherwise be adequately informed about the outputs of <u>actuarial services</u> (including access to the supporting information which is necessary to understand the outputs and disclosures). The <u>actuary</u> should present all information with sufficient detail that another <u>actuary</u> qualified in the same practice area could make an objective appraisal of the reasonableness of the <u>actuary</u>'s <u>work</u>.

- 3.2.1. <u>Content</u> The <u>actuary</u> should include in any <u>report</u>, if applicable:
  - a. The scope and intended use of the report;
  - b. The outputs from the <u>actuarial services</u>, including the potential impact from variability on those outputs;
  - c. The methodology, assumptions and data and other information used;
  - d. Any restrictions on distribution;
  - e. The date of the report; and
  - f. Identification of the authorship of the report.

- 3.2.2. <u>Disclosures</u> The <u>actuary</u> issuing a <u>report</u> should disclose in that <u>report</u>, if applicable:
  - a. Any material deviation from the guidance in the ESAP (1.3.3.);
  - b. Any reliance on information prepared by another party for which the <u>actuary</u> disclaims responsibility (2.3.3.);
  - c. Any material omissions, understatements, or overstatements (2.4.);
  - d. Any <u>data</u> validation (2.5.2.), adjustments (2.5.3.), modifications (2.5.4.) and deficiencies (2.5.5.);
  - e. Any margin for adverse deviations in assumptions or methodology (2.7.3.);
  - f. Any material inconsistency in the assumptions and methodology used (2.7.6);
  - g. Assumptions and methodology that have been prescribed by another party which the actuary does not support (2.8.2. and 2.8.3.);
  - h. Assumptions and methodology that are mandated by law (2.9.);
  - i. The limitations, and uncertainties, of any <u>model</u> used for the <u>work</u>, and their broad implications (2.10.3.);
  - j. The management actions or responses assumed in any <u>model</u> used for the <u>work</u>, and their implications (2.10.6.e.); and
  - k. Any material subsequent event (2.13.).
- 3.2.3. <u>Authorship</u> The <u>actuary</u> issuing a <u>report</u> should include in the <u>report</u>:
  - a. The actuary's name;
  - b. If applicable, the name of the organisation on whose behalf the <u>actuary</u> is issuing the <u>report</u>, and the <u>actuary</u>'s position held;
  - c. The capacity in which the actuary serves;
  - d. The actuary's qualifications;
  - e. The code of professional conduct and actuarial standards under which the <u>work</u> was performed, if there is any possible ambiguity; and
  - f. If applicable, attestations and reliances.
- 3.2.4. Form A report may comprise one or several communications that may exist in several different formats. Where a report comprises multiple communications, the actuary should communicate to each intended user which communications compose the report. The actuary should ensure that report components (especially those in electronic media) are such that they can be reliably reproduced for a reasonable period of time.
- 3.2.5. <u>Constraints</u> The content of a <u>report</u> may be constrained by circumstances such as legal, legislative, regulatory or supervisory proceedings. Constraints could also include other standards such as financial reporting standards or an organisation's accounting policy. The <u>actuary</u> should follow the guidance on disclosure in any actuarial standard applicable to the <u>actuary</u> to the extent reasonably possible within such constraints.